



COMPLETE PROPERTY CARE

DAMP PROOFING | CONDENSATION & MOULD | AIR QUALITY | CONSTRUCTION



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About us

Our Philosophy: Precision, Integrity, Total Protection

We believe that a healthy home requires a holistic approach. That is why DampMaster has evolved into the premier one-stop destination for property preservation. While our heritage is rooted in expert damp and mould remediation, our capabilities are vast, encompassing everything from new roofs and bespoke ventilation systems to specialist external rendering and drainage.

Our process is built on transparency and technology. We begin with a rigorous survey utilising infrared lasers, moisture meters, and thermal imaging to generate a comprehensive report. From diagnosis to the final finish, we handle every aspect of the construction and remediation work ourselves.

We are a fast-growing family business with a truly expansive footprint. With over 34 serviceable locations, we offer full coverage spanning from Scotland down to Exeter and across to London, incorporating the entirety of the UK and Ireland. Wherever you are located, we bring the same standard of excellence: a 9.9/10 Checktrade score, uncompromising craftsmanship, and a 20-year guarantee. When you choose us, you are choosing a partner that refuses to cut corners.



DampMaster



DampMaster

DAMP • MOULD • CONDENSATION • AIR QUALITY

National coverage

England | Wales | Scotland | Ireland



How we deliver peace of mind?

Navigating property care should never be overwhelming. At DampMaster, we are here to make the complex simple, manageable, and transparent. When you engage our services, you are not just booking a contractor; you are securing a comprehensive support system.

We take the time to fully understand your concerns before deploying our experts for a rigorous home survey. We believe in total clarity, walking you through our observations and recommendations so you understand exactly what your property needs.

From providing a detailed quotation to executing the work with precision, we offer a complete, one-stop solution. Our goal is simple: to help you move forward with confidence, knowing your home is professionally protected for the future.

Our process

At DampMaster we make resolving damp issues straightforward and stressfree. From your initial inquiry to the completion of the installation, our dedicated team will support you every step of the way.

Get in touch

Find your local DampMaster expert and get in touch.

Home survey

Book your home survey and consultation. We'll then provide you with a full report.

Quote

After your survey we'll provide you with a no obligation quotation for the works.

Works completed

We'll complete a full installation from start to finish leaving you with a safe, dry home.

A photograph of a row of red brick townhouses with white window frames and a black metal fence in the foreground. The image is partially obscured by a white diagonal shape that serves as a background for the text.

Our core values



Expertise
& Accuracy



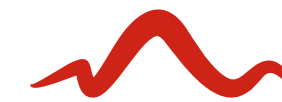
Integrity
& Transparency



Quality
& Longevity



Customer
Care



Responsibility
& Sustainability



Reliability
& Trust

“DampMaster were fantastic—professional, knowledgeable, and friendly. They tackled a serious damp problem in my home with precision and care, keeping everything clean and tidy despite it being a messy job. Hardworking and reliable, they delivered excellent results, and I wouldn’t hesitate to recommend them to anyone.”

DampMaster Customer

Damp & Timber Survey

The DampMaster diagnostic survey: unrivalled insight.

Protecting your home begins with precision. When confronted with potential damp or timber issues, a professional survey is paramount. DampMaster offers a truly comprehensive Damp & Timber Survey, an independent assessment conducted by a seasoned expert dedicated to uncovering all indications of damp, timber decay, or beetle infestation.

Our diagnostic process goes deep, meticulously evaluating not only internal spaces but also crucial external elements, including loft spaces, basements, the entire roof structure, external rendering, brickwork, pointing, and chimneys, amongst other key architectural components.

We identify root causes, not just symptoms, providing clear, actionable recommendations for treatment and repair. This detailed insight offers invaluable peace of mind, enabling informed decisions to preserve your property's integrity and value for decades to come.

We also offer a comprehensive range of specialised inspections, including property pre-purchase survey reports, localised problem-solving, and targeted surveys for woodworm, beetle infestations, damp, dry and wet rot, as well as condensation.

Our services

A close-up photograph of a technician wearing a red polo shirt with the DampMaster logo, safety glasses, and a watch. He is using a blue and black power drill to work on a wall. The image is partially obscured by a diagonal design element.

Damp proofing

Protecting your property from moisture requires more than just treatment; it demands precision and proven solutions. Our damp proofing services at DampMaster delve into the true causes of moisture issues, providing a professional and effective long-term shield for your home.

We expertly deploy advanced methods such as 3mm cavity membranes and effective robust cementitious tanking for critical waterproofing, and targeted chemical damp proof courses (DPC) via precise drilling and injection to halt rising damp.

With DampMaster, you're choosing a comprehensive strategy that ensures your property remains dry, stable, and fortified against future moisture concerns.

Condensation & black mould

Condensation and mould demand a professional and comprehensive response. Our solutions target the very origins of these problems through a refined blend of services. We install strategic insulation to effectively raise surface temperatures, fundamentally reducing the risk of black mould and condensation.

This is enhanced by bespoke ventilation systems that guarantee optimal air quality and circulation. For any existing issues, our expert teams provide thorough black mould remediation and removal services.

Entrusting DampMaster with an assessment ensures these concerns are professionally addressed, establishing a healthier, drier living environment and safeguarding against recurrence.

A close-up photograph of a person's hand wearing a white work glove, using a red-handled trowel to apply and smooth a grey plaster onto a wall. The plaster has a distinct ribbed texture. The image is partially obscured by a dark blue geometric shape in the top right corner.

Plastering after damp proofing

Our specialist plastering service provides the vital final layer after damp proofing, ensuring your walls are not only functional but flawlessly finished. We blend expertise in both conventional methods—utilising advanced breathable, salt-resistant materials and authentic traditional techniques.

This includes expert internal lime plastering for properties where breathability and historical integrity are paramount, as well as external lime render. Additionally, our capabilities extend to durable, weather-resistant silicone renders for superior exterior protection.

By engaging DampMaster for this service, you ensure walls are finished with precision, optimally supporting the damp proofing and providing an exceptionally durable, aesthetically pleasing, and long-lasting result.

Timber treatments

DampMaster's specialist timber treatment services are designed to address and eliminate damage to vital structural components, including floorboards, joists, and roof timbers. We begin with comprehensive structural reviews to pinpoint exact issues.

Our advanced methodology then involves an ultra-low volume (ULV) fogging chemical process, deploying potent fungicides and biocides with precision. Performed by our technicians in full PPE and breathing apparatus, this ensures both efficacy and safety.

Booking a timber assessment ensures that these critical issues are professionally treated and repaired, unequivocally safeguarding your property's strength and long-term vitality.

A large background image showing a close-up of a person's hands working on a roof. The hands are positioned over wooden rafters and a dark, textured roofing material, possibly asphalt or rubber, which is being installed or inspected. The image is split diagonally, with the top-left portion showing the wooden structure and the bottom-right portion showing the dark roofing material.

Roofing

Your roof is your home's primary defence, and DampMaster's roofing specialists ensure its un-compromised performance. We provide comprehensive solutions, from minor adjustments to full replacements, safeguarding your property's dryness and security.

Our expertise covers an extensive range of materials, including robust concrete and elegant slate pitched roofs, along with modern, resilient rubber flat roofs. We manage all associated internal and external construction, delivering a fully integrated, structurally sound, and aesthetically pleasing result.

A professional inspection with us ensures early detection of concerns, allowing your roof to maintain its crucial protective function throughout the year.

A photograph showing a close-up of a metal drainage grate with vertical slots, partially covered by green grass. The grate is set into a concrete surface. The image is split diagonally, with the top half showing the grass and the bottom half showing the grate and concrete.

Drainage systems

Robust drainage is fundamental to a dry, protected property.

Our advanced drainage systems are expertly designed to manage water effectively, averting moisture-related concerns. We predominantly implement state-of-the-art ACO drainage systems, which consistently deliver superior water management for both domestic and commercial properties.

This proven solution safeguards against water damage and structural issues. Arranging an assessment ensures your drainage is performing optimally, providing essential, longterm protection for your valuable asset.

A photograph of a two-story white building with stone accents around the windows and door. The building is set against a clear blue sky. The image is partially obscured by a white diagonal shape that contains the text.

Silicone & lime rendering

At DampMaster, our breathable rendering solutions are crafted to protect and enhance your property, offering both superior weather defence and essential moisture escape.

We deliver unparalleled choice and expertise: from authentic lime-based systems, ideal for the nuanced requirements of heritage properties, to advanced silicone renders, offering modern durability and aesthetic flexibility for new builds and domestic houses.

By selecting our specialist service, you secure impeccably finished walls that actively support the long-term health and value of your property.

External wall insulation

DampMaster offers state-of-the-art External Wall Insulation (EWI) systems, delivering modern, breathable solutions for unparalleled property enhancement.

Our EWI dramatically improves thermal efficiency and U-value, providing effective insulation while simultaneously creating a clean, attractive finish – perfect for revitalising tired or uneven walls.

This strategic upgrade also benefits from the government's 0% VAT on insulation products, making it a smart investment. Ultimately, our solutions protect your home, elevate its aesthetic appeal, and significantly enhance its long-term market value.

Spray cork rendering

DampMaster's Spray Cork Rendering provides a 100% natural, breathable shield that improves thermal efficiency and reduces heating bills by up to 15%. Its unique elasticity ensures a crack-resistant finish, while fire-retardant and UV-resistant properties offer long-term protection. This eco-friendly, low-maintenance solution effectively stops damp and mould at the source, safeguarding both your home's aesthetic and the environment.

Key Features:

-  **Energy Efficiency:** Reduces heating bills by up to 15% through natural insulation.
-  **Flexible Durability:** High elasticity prevents cracking and withstands structural shifts.
-  **Weatherproof:** Naturally fire-retardant and resistant to UV, salt, and sea spray.
-  **Healthy Living:** Breathable material that stops condensation and prevents mould.
-  **100% Sustainable:** An eco-friendly, chemical-free choice for green building.

A photograph of a basement interior, showing concrete walls, a concrete floor, and wooden joists on the ceiling. A white plastic membrane is applied to the walls, and a white pipe runs along the wall. The image is partially obscured by a dark blue diagonal overlay on the right side.

Basement waterproofing

DampMaster's basement waterproofing solutions provide a robust, durable barrier, expertly preventing water ingress and comprehensively protecting your property below ground.

We develop a comprehensive, in-depth specification specifically for subterranean areas, ensuring a precisely engineered solution. Our forward-thinking approach leverages industry-leading products: efficient Aqua channels, resilient 25mm membranes for an impervious seal, and advanced sump and pump constructions for active protection. This integrated full waterproofing service ensures your basement remains consistently dry, secure, and perfectly suitable for long-term utilisation.

Arranging an assessment is key to guaranteeing your underground spaces are fully protected for the future.

A photograph of a flooded room with a white sofa and wooden doors in the background, and a large puddle in the foreground reflecting the scene.

Flood & water damage restoration

Given the UK's increasingly unpredictable weather, high rainfall, and rising water levels, effective flood restoration is more crucial than ever.

DampMaster provides prompt, expert restoration services to meticulously repair damage and, critically, address underlying causes to help prevent future issues. We understand the urgency and complexity inherent in flood events.

By arranging an assessment, you ensure these vital issues are managed effectively and your property is restored with confidence, fortified against the environmental challenges of our changing climate.

Internal wall insulation & isotherm

Our condensation and mould solutions are meticulously designed to provide lasting relief by comprehensively addressing root causes.

We implement a multi-faceted strategy, including expertly designed insulation solutions such as our innovative 4mm Isotherm liner.

This cutting-edge product installs directly over existing walls without disruption, significantly elevating surface temperatures by approximately 6°C to effectively prevent condensation and black mould formation, all while enhancing your property's U-value without compromising internal space.

Ventilation systems

Positive input ventilation (piv) systems

Our PIV units represent a sophisticated approach to optimising indoor air quality. By gently introducing filtered, fresh air and creating a positive pressure environment, they effectively reduce humidity levels and mitigate the risk of mould formation. This not only enhances overall comfort and air circulation throughout the property but also contributes to significant energy efficiency, lowering heating costs and cultivating healthier, more sustainable living spaces.

High-capacity extraction fans

For targeted moisture control in high-humidity zones such as bathrooms, our high-capacity extraction units provide a highly effective solution. Capable of removing up to 60 litres per second, these intelligent systems utilise humidity sensors to rapidly detect and extract excess moisture. This proactive defence swiftly prevents the build-up of mould and dampness, preserving property integrity and maintaining a consistently healthy and comfortable indoor environment.

Heat recovery units

Our advanced Heat Recovery Ventilation (HRV) units offer a superior method for both energy efficiency and indoor air quality. These systems ingeniously reclaim up to 90% of heat from outgoing stale air, significantly reducing heating costs. Simultaneously, they continuously supply fresh, filtered air into the property while minimising heat loss, ensuring a constant supply of clean air without compromising comfort or thermal performance.

Credentials



Checkatrade
Approved



Trustmark
Registered



Trained by
the PCA



Approved
contractors for
major insurers



ABBE level 3
qualified
surveyors



Approved
contractors
for property
groups



“*DampMaster team were incredible from start to finish, gave a clear and thorough survey with photos and service options for us to choose from, with consistent communication throughout.*”

DampMaster Customer

Finance

DampMaster now offers flexible finance options designed to give us a clear competitive advantage, enabling our clients to spread the cost of essential works into manageable, affordable payments.

By providing access to finance, homeowners can take timely action on issues such as damp, timber decay, and structural defects before they escalate and become significantly more expensive to remedy. Our finance solutions allow you to proceed with all necessary surveys, treatments, and repairs without the burden of paying the full amount upfront.

This approach helps you protect the structural integrity of your property, preserve its long-term value, and maintain a safe, dry, and comfortable living environment, while aligning payments with your budget.

Sustainability

We are proud to be a Cool Plus Partner with Cloud Forests, integrating environmental responsibility into every project we deliver. For each completed project, a native tree is planted on your behalf, contributing to carbon sequestration, biodiversity enhancement, and habitat restoration.

You will receive a personalised certification card with a unique identifier, allowing you to track your tree's location and growth online, as well as monitor the wider ecological benefits of the rewilding initiative. Given that our operations necessarily involve vehicle usage, construction materials, and specialist treatment products, this partnership forms a key component of our wider strategy to minimise and responsibly manage our environmental impact.

Choosing DampMaster means working with a company that combines technical excellence and high-quality property protection with a clear, measurable commitment to sustainability and ethical practice.



Why choose DampMaster?

Highly Qualified Surveyors

All our surveyors are ABBE Level 3 qualified in Damp, Mould and Condensation, ensuring accurate diagnosis and technically correct specifications.

The UK's Leading Damp & Timber Preservation Network

We operate as part of the largest network of damp and timber preservation specialists in the UK, recognised as the number one operator in the industry. This scale ensures unmatched technical support, consistent best-practice standards, priority access to specialist products, and a reliable, nationwide service for our clients.

Checkatrade Registered & Highly Rated

We are fully Checkatrade registered, with a 9.9/10 rating, reflecting consistent quality, reliability, and customer satisfaction.

Nationwide Coverage

We provide a nationwide service, delivering consistent survey standards, reporting, and workmanship wherever your property is located.

End-to-End, One-Stop Service

From initial survey and diagnostic reporting through to full remedial works, we provide a complete turnkey solution. This includes all associated construction works, external rendering, internal plastering, joinery, drainage systems, and insulation upgrades, ensuring every aspect of the problem and its repair is managed by a single, accountable specialist contractor.

Up to 20-Year Guarantees

Our damp proofing works come with guarantees of up to 20 years, giving long-term peace of mind and demonstrable value for homeowners, landlords, and lenders.



Root-Cause, Not “Quick-Fix” Solutions

We use building pathology principles, advanced moisture diagnostics, and data logging (where appropriate) to determine the source of problems, not just treat visible symptoms.

Compliance with Current Standards & Best Practice

Our methods and specifications are aligned with relevant British Standards, industry guidance, and manufacturer technical data for damp, timber, and condensation control.

Trusted & registered installers - Global Industry Leaders

We are trusted partners of Wykamol and Mapei (globally recognised damp-proofing and building materials manufacturers), giving you access to proven, industry-leading systems.

Clear, Transparent Reporting & Pricing

You receive clear, written reports with photographs, moisture readings, and plain-English explanations, alongside itemised quotations with no hidden extras.

Environmentally Responsible Approach

As a Cool Plus Partner with Cloud Forests, we plant a tree for every project completed, helping offset carbon, support biodiversity, and demonstrate a measurable commitment to sustainability.

Flexible Finance Options

We offer affordable finance so you can spread the cost of essential surveys and remedial works into manageable monthly payments, enabling timely action without large upfront outlay.

Proud
partners of

Checkatrade



Damp proofing
guarantee



Why should I book a Damp & timber survey?

Booking a professional damp and timber survey with DampMaster is the most cost-effective way to protect your property and your health. A properly conducted survey doesn't just look at visible symptoms – it identifies the true cause of the problem through a structured, methodical process using high-end diagnostic technology. This helps you avoid the all-too-common trap of misdiagnosis by unqualified contractors or “cowboy” builders, which can lead to unnecessary works costing tens of thousands of pounds without ever resolving the real issue.

Our surveyors assess both the internal envelope and the external fabric of your property, investigating penetrating damp, rising damp, condensation and surface temperature issues related to relative humidity, inadequate insulation, external drainage defects, roof, guttering and downpipe failures, capillary moisture at the base of walls, and dampness through defective render, among many other potential faults. You receive a clear, evidence-based explanation of what is happening, why it is happening, how to fix it, and what the costs will look like.

Commercially, this means you invest once in accurate diagnosis, rather than repeatedly in guesswork. A DampMaster survey helps you make informed decisions, preserve the long-term value of your asset, protect your family's health by eradicating damp-related issues, and avoid wasting money on ineffective or unnecessary remedial works.

Book a survey

If you're noticing signs of damp or timber issues, booking a survey with DampMaster is the best way to protect your home. Our specialists identify the root causes, provide clear guidance, and recommend effective solutions to prevent further damage. Get in touch today, and our team will respond promptly to help safeguard your property and peace of mind.

 DampMaster

